

## Minutes of Student Voice Meeting 3

26<sup>th</sup> February 2010 – P2 – Library.

**Present:** Annabelle Williams (12), David Freeman (12),  
Rob Jones (11), Ophelia Xerri (11),  
Nicole King (10), Issy Godfrey (10),  
Tom Wilding (9), Georgia Gwillim (9),  
Ben Davies (8), James Evans (8),  
Will Davies King (7), Danielle Smith (7),  
Mr Goodard, Mrs Jones, Miss Duke.

Guests: Gill Stevens from Chartwells and Mr Roberts (School Bursar)

**Absent:** None

Welcome and thanks to everyone for attending.

Students were asked whether they would like to receive a lunch pass or library pass. Passes will be prepared accordingly. The wristbands ordered should be here next week.

1. Explanation of results of school survey about canteen.

The Chair and Vice Chair analysed the results of the survey that was carried out in Nov 2009, and summarised these as follows:

- i. Only 25% of students buy food from school every day.
- ii. 74% of the remaining 75% bring lunch from home.
- iii. 11% don't have lunch.

The main 3 reasons for not having lunch are:

- (a) Too expensive (26%)
- (b) Queues too long (21%)
- (c) Not enough choice (12%)

36% rated the overall quality as good; 21% rating poor, only 3% rated excellent.

31% say they very unlikely to recommend.

57% (majority) of students eat sandwiches / baguettes.

43% were unaware of the promotions of special offers.

78% rated prices as high

50% buy food /drink on the way to school

Average spend out of school is £1.52 per day.

2. Representative of School Canteen to speak.

Gill explained that she runs and visits several schools in Monmouthshire to look at the canteen and facilities offered. She explained that the Government sets the standards and guidelines.

They are amending the break menu and realise that the lunch menu needs changing and addressing. They have got "Comment Cards" and "Comment Boxes" in the canteen area and would welcome genuine feedback.

They are now offering 'cheaper' snacks including homemade cookies (40p), and will be offering taster sessions, promotions, posters, screens and leaflets advertising new ideas.

It was suggested that this information be included on our TV screens, on the website and if possible on the students' computer accounts

The Student Voice members asked for the following points to be considered:

- (a) Better atmosphere in the canteen area – more of a 'coffee shop' feeling which would encourage more students to buy and eat.
- (b) Many more tables and chairs to be offered – including opening the Arts Hall.
- (c) More choice
- (d) Cheaper alternatives – more 50p choices
- (e) Shorter queues (this may have already been sorted – as a third till is being introduced)
- (f) Simpler prices, i.e. 50p 60p 70p and prices that don't go up!

The Student Voice members felt that more students would choose hot meals if they were allowed to sit with their friends, who may not have bought food. Gill said this should be possible and they will look at a table-booking system. Students also are able to pre-book their lunch choices at break times.

Weekly menus will be printed and put in form folders for tutors to stick on form room walls.

3. Lunchtime and Breaktime facilities for students.

More places needed to eat.

Diamonds can be cold and wet – IR explained that proposals are being considered for covering this area and he showed pictures to be considered by the Student Voice members. The general opinion was that dark colours would be better and that it would be very beneficial in the winter. However, the sunlight and fresh air is very nice in the summer and it would be a shame to lose this and a removable option would be first choice. It could be useful for the summer shows.

More bins are needed in corridors.

Different areas for different Year groups – with larger spaces available.

This would encourage year groups to 'own' their space and look after it.

Communal areas for mixing year groups also needed.

Delayed start for different years into lunch – to prevent long queues.

Miss Duke will discuss with Heads of Year whilst Year Reps will discuss at Year Meetings.

4. Student Voice opinions about work, lessons & homework.

The Student Voice members will be leading an assembly for KS3 and KS4 on Wed/Thursday next week, where they will introduce themselves, their interests, hobbies and aims for the Student Voice.

Members must rehearse for the Assembly at 1.30pm on Wed in the Arts Hall.

Chair and Vice will explain to the audience that there is a questionnaire on line to be completed by the students regarding homework/coursework, assessment for learning within lessons and activities found to be the most helpful for understanding subjects. The results of this will be shared with students and staff. This will lead to work on rewards etc. Parents are completing a survey online regarding their opinions on homework.

KS3 students will be completing the questionnaire in ICT lessons and KS4 students on a rota sequence from registration.

5. Email addresses for all Student Voice members.

Miss Duke asked all members to write down their personal email addresses, so that agenda, minutes and information regarding Student Voice can be emailed directly to all members.

Moodle is being set up by the school – which is similar to Facebook in some ways – but this has not been arranged yet so that all students will have a school email facility.

6. Any other Business:

Miss Duke reminded all SV members to pass this information onto their Year Reps through a meeting led by their Year Chair and Vice Chair. The Secretary should take Minutes and then ensure these are emailed to Rob Jones, Ophelia Xerri, their Head of Year, Miss Duke, Mr Goddard and Mrs Jones. These meetings should take place and the Minutes emailed by **Friday 20<sup>th</sup> March.**

Next Meeting for Whole Student Voice-**Weds 24<sup>th</sup> March p4 Library**